

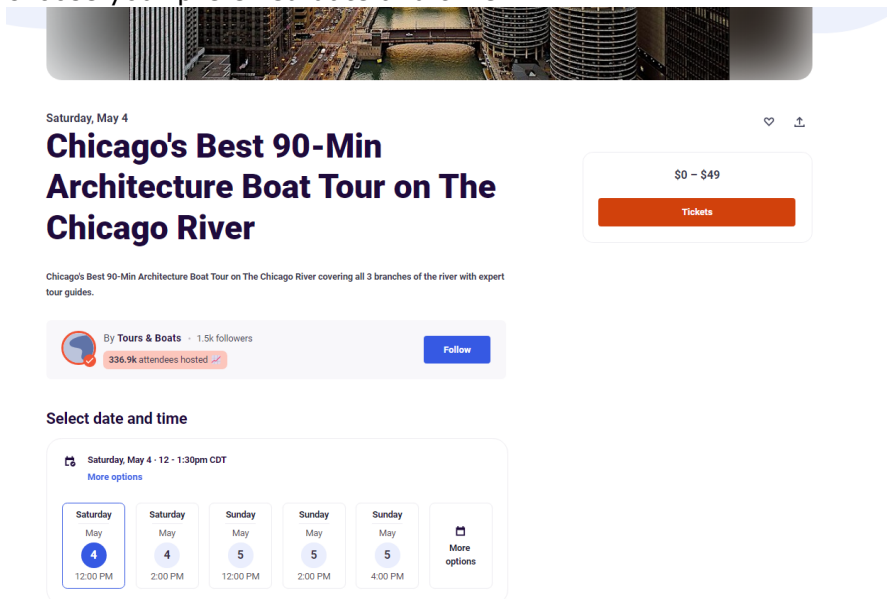
## Redemption Instructions for a Daily Deal Voucher

1. Please go to our website: [www.ToursAndBoats.com/tickets](http://www.ToursAndBoats.com/tickets).
2. An Eventbrite page will open "**Chicago's Best 90-Min Architecture Boat Tour on The Chicago River**"
3. Under **Select Date & Time**, multiple dates will be listed out for you to choose your preferred date and time
  - Click **More Options** to see all tour dates rather than just 5 upcoming tours (**Note:** sometimes there are more than 3 tours within one day. On Desktop, press the right arrow button to show the other tour times for one day)
  - Choose your preferred date and time and click on the **TICKETS** button
4. You will see **Promo Code** on top of the page where you enter in the Promo Code: (Your Redemption Code)
  - If you have trouble finding your redemption code, please [WATCH VIDEO](#) for assistance. If you still need assistance, please contact the daily deal website for help
  - For Groupon buyers, it is a 10-digit code
5. Click **APPLY** and a hidden ticket will appear that says the daily deal site name (i.e. Groupon, Living Social, etc...)
  - It will be the **FIRST** ticket that appears. You'll only be paying for the **processing and service fees**
6. Select the **Quantity** on that ticket type. Change from 0 to the other number. Click **CHECKOUT**
7. Complete the order and fill out all required info. Click **PAY NOW**
  - Please make sure to enter the correct email address, as the e-tickets will be sent to the entered email address
  - If you do NOT know your other guests requested info, you have the option of just putting in your information
8. You'll get tickets e-mailed to you from Eventbrite. At the bottom of the email, there will be an attachment with your tickets
9. You can show tickets on your phone or print

**For detailed step by step instructions with pictures,  
please scroll down to the next page.**

### **Detailed Redemption Instructions for a Daily Deal Voucher**

1. Please go to our website: [www.ToursandBoats.com/tickets](http://www.ToursandBoats.com/tickets).
2. An Eventbrite page will open "**Chicago's Best 90-Min Architecture Boat Tour on The Chicago River**"
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- Click **More Options** to see all tour dates rather than just 5 upcoming tours (**Note:** sometimes there are more than 3 tours within one day. On Desktop, press the right arrow button to show the other tour times for one day)

- Choose your preferred date and time and click on the **TICKETS** button

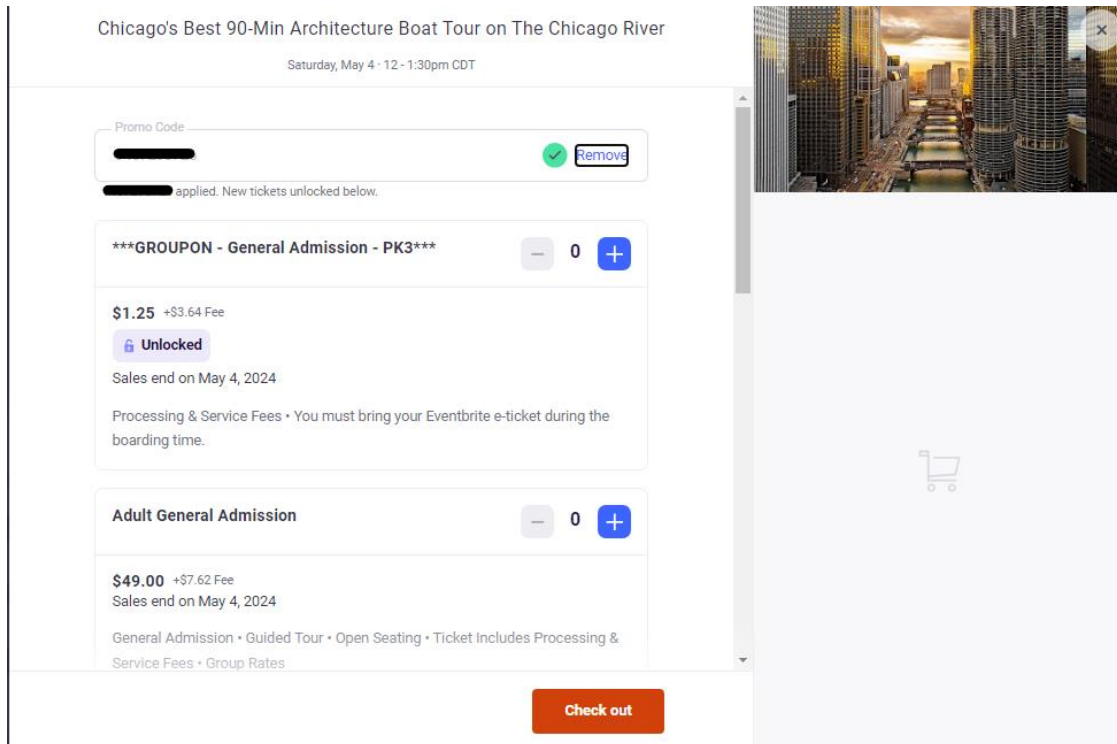
The screenshot shows a 'Select date and time' interface. On the left, a calendar for May 2024 is displayed with the 11th highlighted. Below the calendar, three time slots are available: 12:00pm, 2:00pm (selected), and 4:00pm. A date selector shows 'Saturday, May 11, 2024 - 2:00pm'. At the bottom left are 'Cancel' and 'Confirm' buttons. On the right, a large image of the Chicago skyline is shown. Below the image, the text reads 'Sunday, May 5' and 'Chicago's Best 90-Min Architecture Boat Tour on The Chicago River'. A price tag shows '\$0 - \$49' and a red arrow points to an orange 'Tickets' button.

4. You will see **Promo Code** on top of the page where you enter in the Promo Code: (Your Redemption Code)

The screenshot shows a checkout interface for the 'Chicago's Best 90-Min Architecture Boat Tour on The Chicago River'. The event is scheduled for 'Saturday, May 4 - 12 - 1:30pm CDT'. A 'Promo Code' field contains '123456789d' with an 'Apply' button. Below this are two ticket options: 'Adult General Admission' for \$49.00 (+\$7.62 Fee) and 'Student Discount (Ages 4 - 17 only)' for \$25.00 (+\$6.90 Fee). Both tickets have a quantity of 0. A 'Check out' button is at the bottom. A shopping cart icon is visible on the right side of the page.

5. Click **APPLY** and a hidden ticket will appear that says the daily deal site name (i.e. Groupon, Living Social, etc...)

- It will be the **FIRST** ticket that appears. You'll only be paying for the **processing and service fees**



- If you have trouble finding your redemption code, please [WATCH VIDEO](#) for assistance. If you still need assistance, please contact the daily deal website for help
- For Groupon buyers, it is a 10-digit code that you can find by clicking **VIEW VOUCHER**. Do **NOT** press MARK as REDEEMED. If you accidentally pressed this, contact the daily deal website to get your 10-digit redemption code.

6. A hidden ticket appear that says the daily deal site names (i.e. Groupon, Living Social, etc.). It will be the FIRST ticket that appears and will only display the balance owed for the for the processing and service fees (as indicated in the fine print).

7. Select the Quantity on that ticket type. Change from 0 to the number displayed.

Chicago's Best 90-Min Architecture Boat Tour on The Chicago River  
Saturday, May 4 - 12 - 1:30pm CDT

Promo Code  
9467295726 Remove

9467295726 applied. New tickets unlocked below.

**\*\*\*GROUPON - General Admission - PK3\*\*\*** 3 +

**\$1.25** +\$3.64 Fee  
**Unlocked**  
Sales end on May 4, 2024  
Processing & Service Fees • You must bring your Eventbrite e-ticket during the boarding time.

**Adult General Admission** 0 +

**\$49.00** +\$7.62 Fee  
Sales end on May 4, 2024  
General Admission • Guided Tour • Open Seating • Ticket Includes Processing & Service Fees • Group Rates

**Check out**

**Order summary**

3 x \*\*\*GROUPON - General Admission - PK3\*\*\* \$3.75

Subtotal \$3.75  
Fees \$10.92

**Total \$14.67**

8. Make sure the correct number appears in the quantity and then click on **CHECKOUT**.

**\*\*\*GROUPON - General Admission - PK3\*\*\*** 3 +

**\$1.25** +\$3.64 Fee  
**Unlocked**  
Sales end on May 4, 2024  
Processing & Service Fees • You must bring your Eventbrite e-ticket during the boarding time.

**Adult General Admission** 0 +

**\$49.00** +\$7.62 Fee  
Sales end on May 4, 2024  
General Admission • Guided Tour • Open Seating • Ticket Includes Processing & Service Fees • Group Rates

**Check out**

**Order summary**

3 x \*\*\*GROUPON - General Admission - PK3\*\*\* \$3.75

Subtotal \$3.75  
Fees \$10.92

**Total \$14.67**

**IMPORTANT NOTE:** IF YOU HAVE PURCHASED MORE THAN ONE VOUCHER FROM A DAILY DEAL WEBSITE, YOU WILL HAVE TO COMPLETE THIS ENTIRE TRANSACTION AND PAY FOR THE PROCESSING AND SERVICE FEES. AFTERWARDS, YOU WILL NEED TO DO THE SAME STEPS

**FOR EVERY OTHER VOUCHER PURCHASED.**

9. Fill out all the required info. Please make sure to enter the correct email address as the e-tickets will be sent to the address specified.

The screenshot shows the checkout page with a back arrow, a "Checkout" title, and a timer for 13:06. A terms and conditions notice is at the top. Below it is an important note about ticket information. The "Contact information" section includes fields for first and last names (filled with "Tours and" and "Boats"), email address (filled with "info@ToursandBoats.com"), and a confirmation email field. There are two checked checkboxes for updates and nearby events. A "Place Order" button is at the bottom. On the right, an "Order summary" sidebar shows: 1 x \*\*\*GROUPON - General Admission - PK1\*\*\* for \$2.61, Subtotal \$2.61, Fees \$1.62, Delivery \$0.00, and a Total of \$4.23.

10. Complete the order by pressing **Place Order**.

**Note:** If you do NOT know your other guest's information, you may put the ticket buyer's information as a default.

The screenshot shows the checkout page with a back arrow, a "Checkout" title, and a timer for 5:26. A checked checkbox "I agree to the above additional terms." is at the top. The "Payment method" section has "Credit or debit card" selected, with fields for card number, expiration date, CVC, and zip/postal code. The "PayPal" option is also visible. A disclaimer about event safety is at the bottom. A "Place Order" button is highlighted with a green box and a green arrow pointing to it. On the right, the "Order summary" sidebar is identical to the previous screenshot, showing a Total of \$4.23.




11. Your e-tickets will be emailed to you from **Eventbrite**.

Eventbrite <noreply@order.eventbrite.com>  
to me ▾

**eventbrite**


**Tours and,  
you've got tickets!**



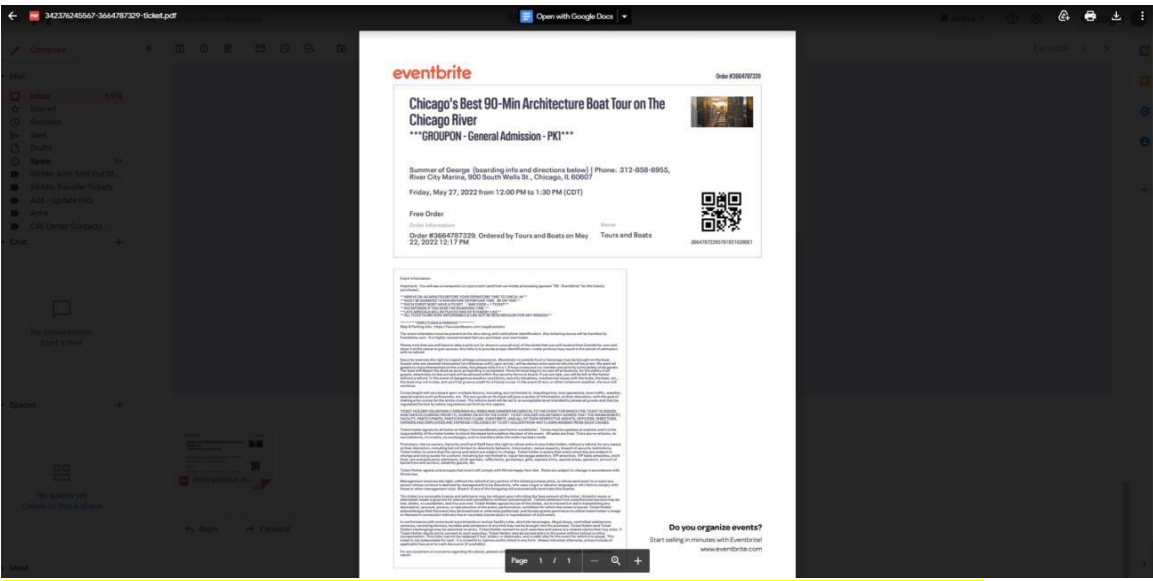
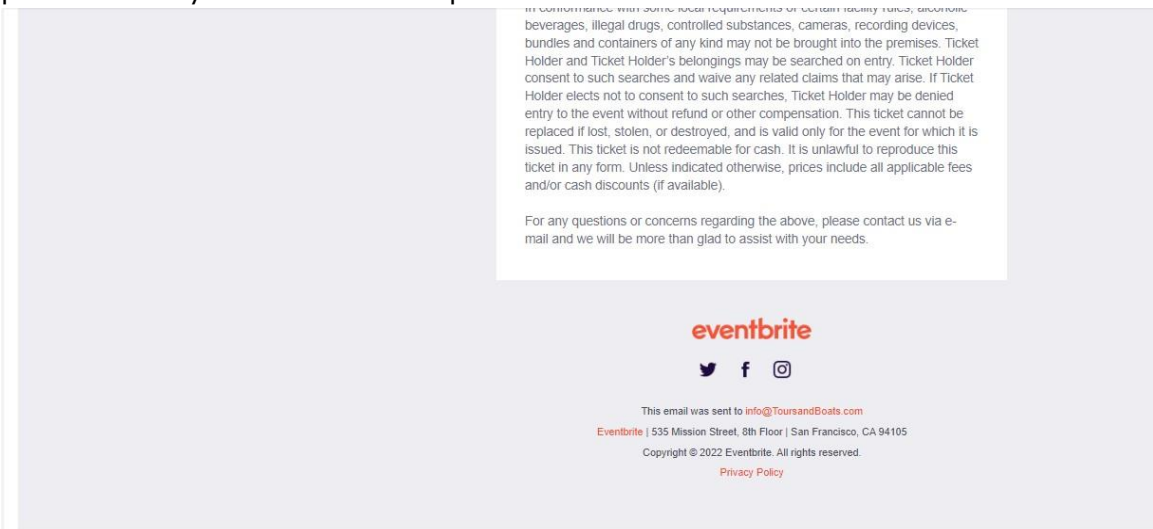
Keep your tickets handy

[Go to My Tickets](#)

Chicago's Best 90-Min Architecture Boat Tour on  
The Chicago River



12. At the end of the email, there will be a PDF which is the e-ticket. Please print or show your tickets on the phone.



**IMPORTANT NOTE:** IF YOU HAVE PURCHASED MORE THAN ONE VOUCHER FROM A DAILY DEAL WEBSITE, YOU WILL HAVE TO COMPLETE THIS ENTIRE TRANSACTION AND PAY FOR THE PROCESSING AND SERVICE FEES. AFTERWARDS, YOU WILL NEED TO DO THE SAME STEPS FOR EVERY OTHER VOUCHER PURCHASED.