Redemption Instructions for a Daily Deal Voucher

1. Please go to our website: www.ToursandBoats.com/tickets.
2. An Eventbrite page will open "**Chicago's Best 90-Min Architecture Boat Tour on The Chicago River**"
3. Under **Select Date & Time,** multiple dates will be listed out for you to choose your preferred date and time
   - Click **More Options** to see all tour dates rather than just 5 upcoming tours (**Note:** sometimes there are more than 3 tours within one day. On Desktop, press the right arrow button to show the other tour times for one day
   - Choose your preferred date and time and click on the **TICKETS** button
4. You will see Promo Code on top of the page where you enter in the Promo Code: (Your Redemption Code)
   - If you have trouble finding your redemption code, please WATCH VIDEO for assistance. If you still need assistance, please contact the daily deal website for help
   - For Groupon buyers, it is a 10-digit code
5. Click **APPLY** and a hidden ticket will appear that says the daily deal site name (i.e. Groupon, Living Social, etc...)
   - It will be the FIRST ticket that appears. You'll only be paying for the **processing and service fees**
6. Select the **Quantity** on that ticket type. Change from 0 to the other number. Click **CHECKOUT**
7. Complete the order and fill out all required info. Click **PAY NOW**
   - Please make sure to enter the correct email address, as the e-tickets will be sent to the entered email address
   - If you do NOT know your other guests requested info, you have the option of just putting in your information
8. You'll get tickets e-mailed to you from Eventbrite. At the bottom of the email, there will be an attachment with your tickets
9. You can show tickets on your phone or print

For detailed step by step instructions with pictures,

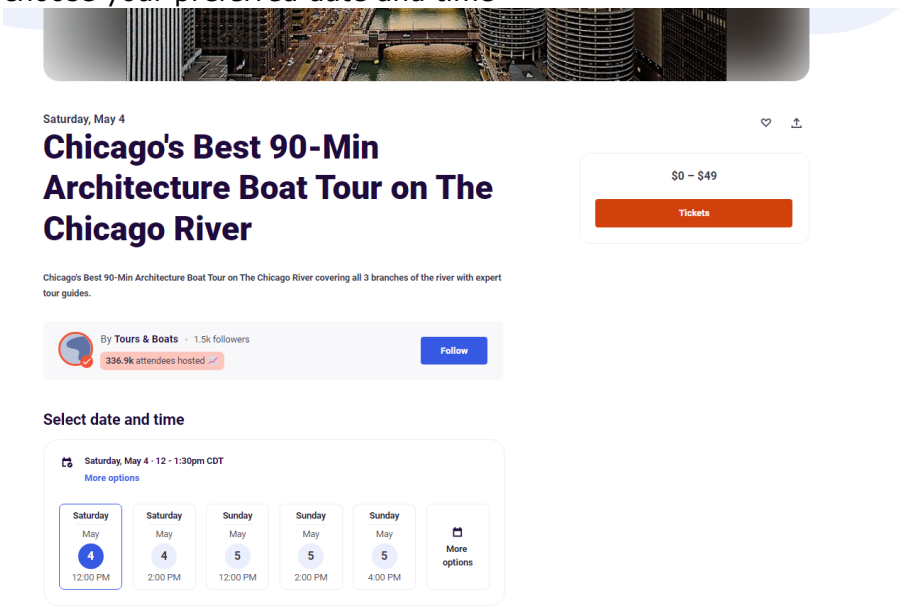
please scroll down to the next page.

Detailed Redemption Instructions for a Daily Deal Voucher

1. Please go to our website: www.ToursandBoats.com/tickets.

2. An Eventbrite page will open "**Chicago's Best 90-Min Architecture Boat Tour on The Chicago River**"

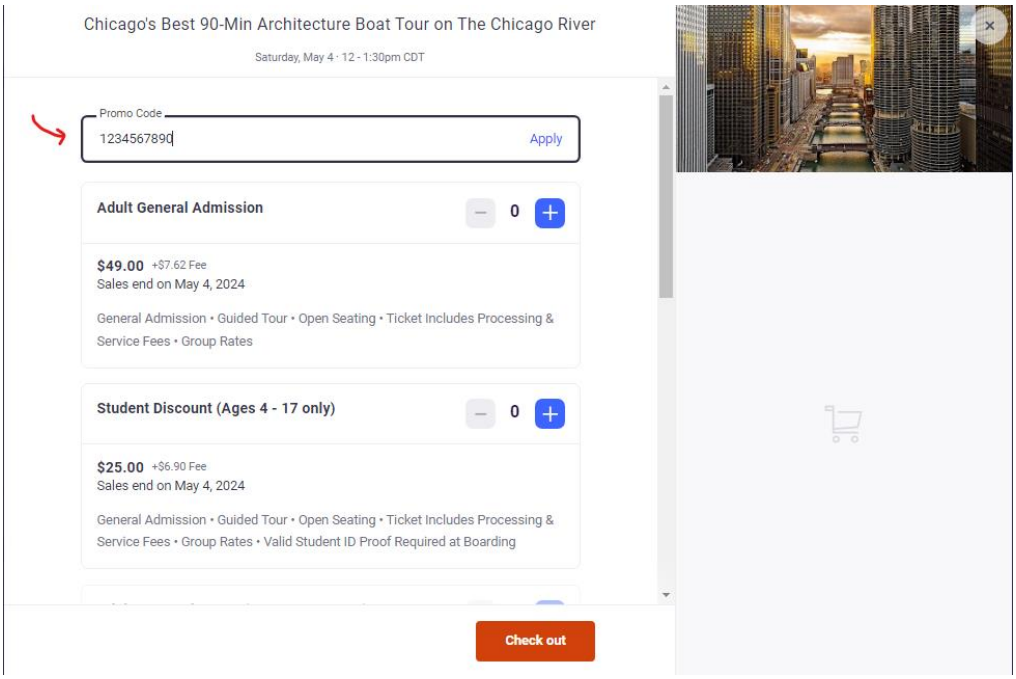
3. Under **Select Date & Time,** multiple dates will be listed out for you to choose your preferred date and time



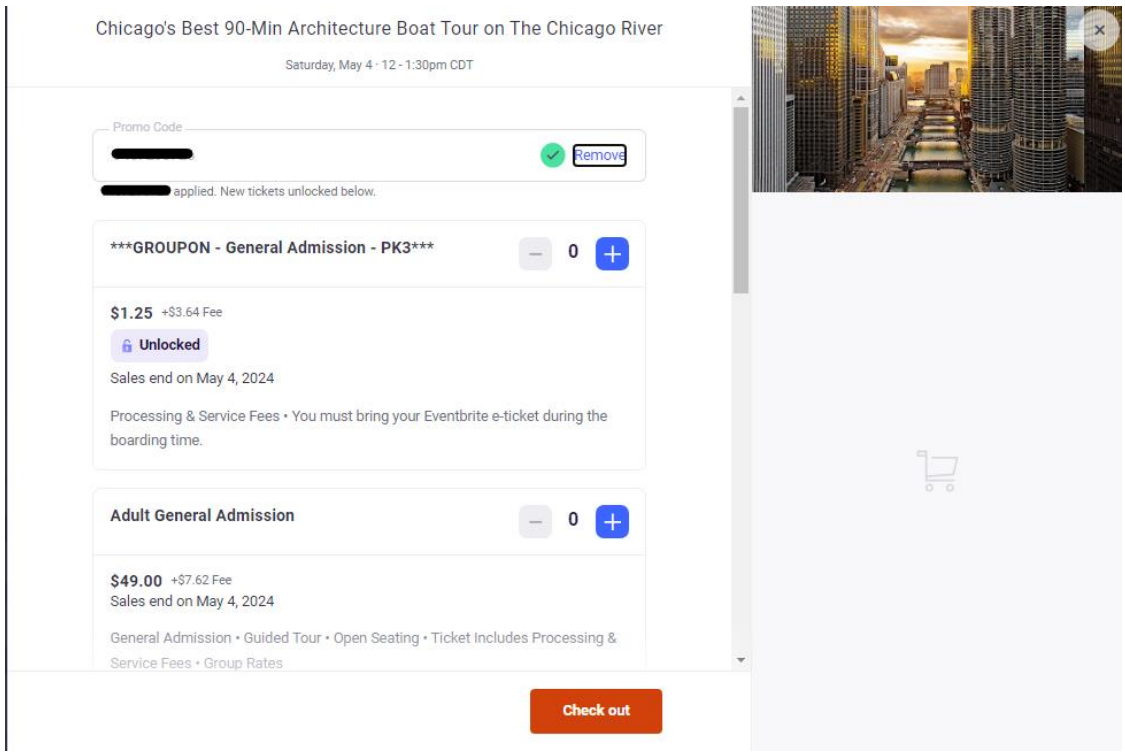
   - Click **More Options** to see all tour dates rather than just 5 upcoming tours (**Note:** sometimes there are more than 3 tours within one day. On Desktop, press the right arrow button to show the other tour times for one day

- Choose your preferred date and time and click on the **TICKETS** button

4. You will see Promo Code on top of the page where you enter in the Promo Code: (Your Redemption Code)

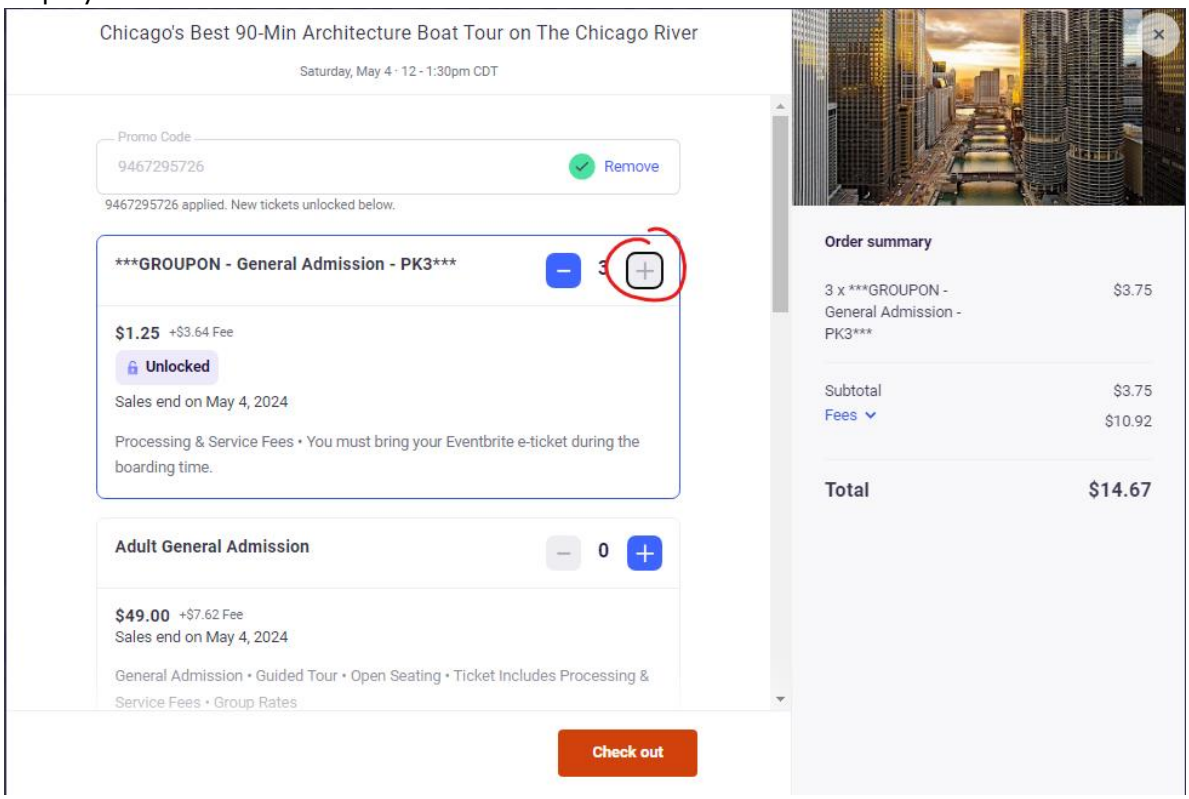


5. Click **APPLY** and a hidden ticket will appear that says the daily deal site name (i.e. Groupon, Living Social, etc...)
    - It will be the FIRST ticket that appears. You'll only be paying for the **processing and service fees**

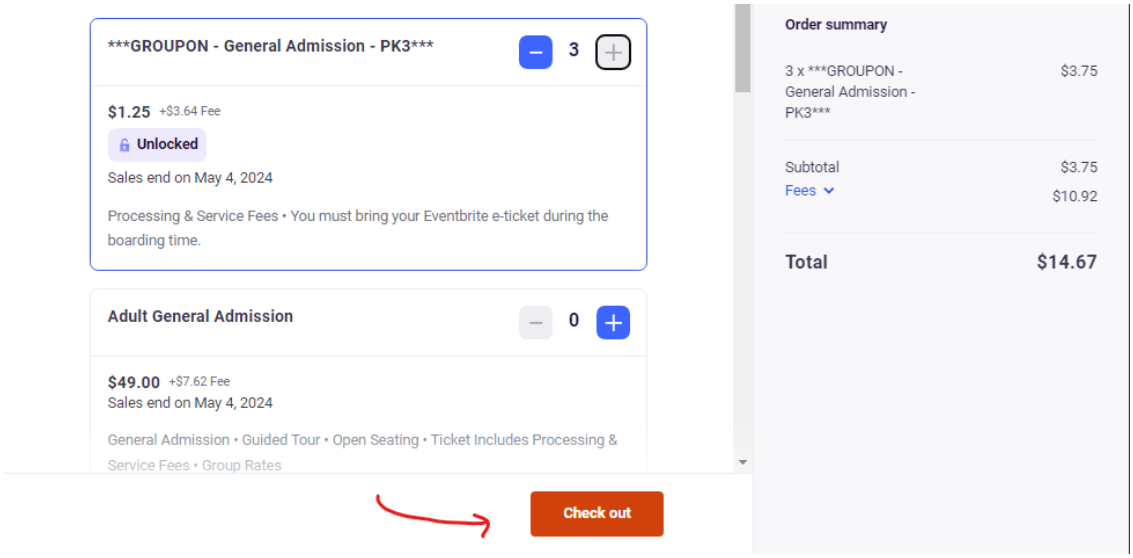


    - If you have trouble finding your redemption code, please WATCH VIDEO for assistance. If you still need assistance, please contact the daily deal website for help
    - For Groupon buyers, it is a 10-digit code that you can find by clicking **VIEW VOUCHER.** Do **NOT** press MARK as REDEEMED. If you accidently pressed this, contact the daily deal website to get your 10-digit redemption code.
6. A hidden ticket appear that says the daily deal site names (i.e. Groupon, Living Social, etc.). It will be the FIRST ticket that appears and will only display the balance owed for the for the processing and service fees (as indicated in the fine print).

7. Select the Quantity on that ticket type. Change from 0 to the number displayed.



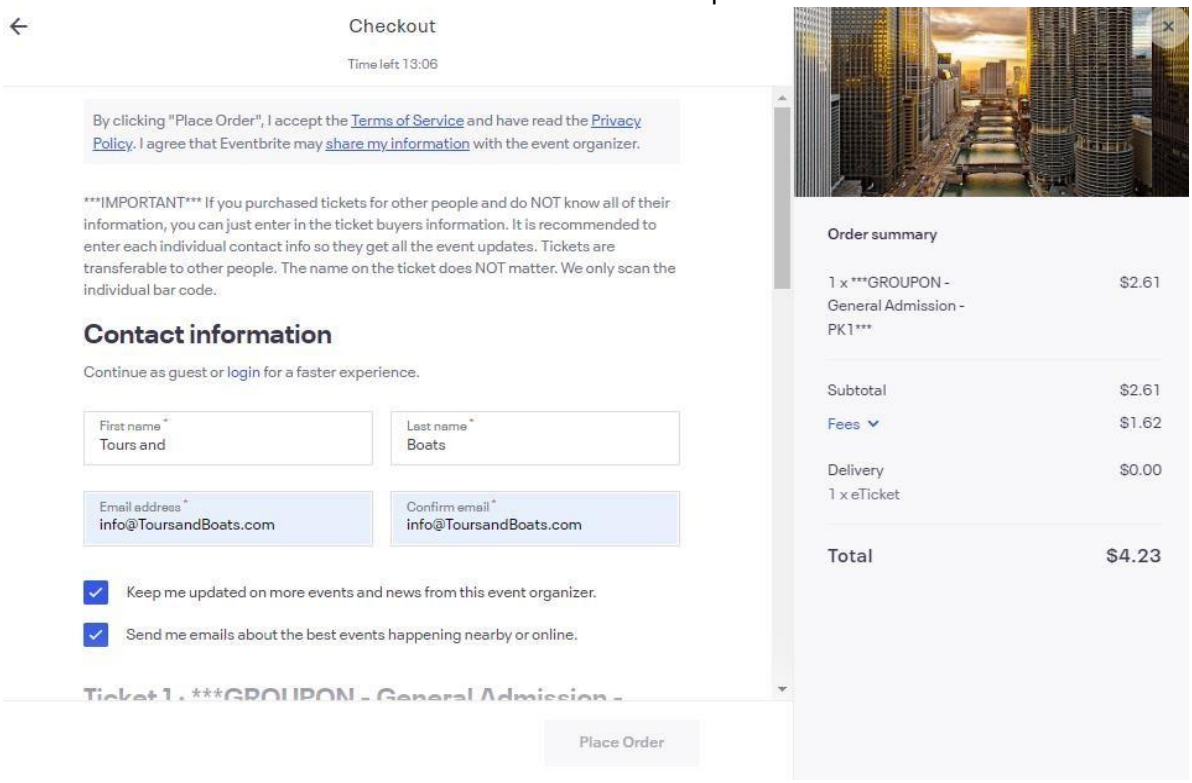
8. Make sure the correct number appears in the quantity and then click on **CHECKOUT.**



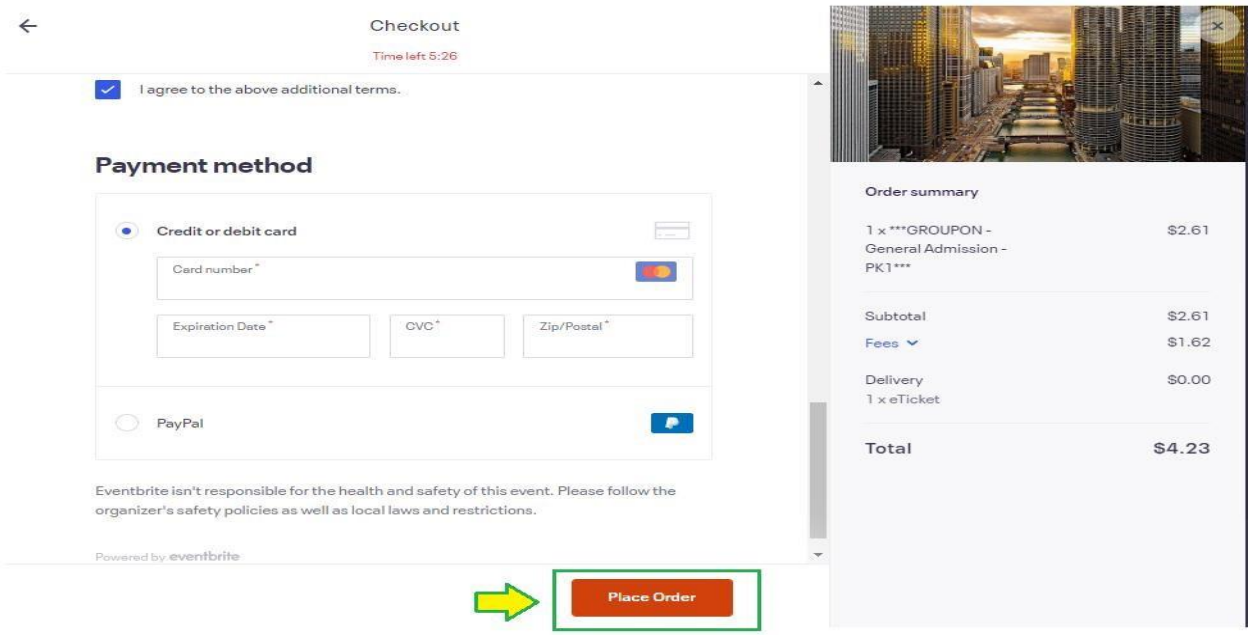
IMPORTANT NOTE: IF YOU HAVE PURCHASED MORE THAN ONE VOUCHER FROM A DAILY DEAL WEBSITE, YOU WILL HAVE TO COMPLETE THIS ENTIRE TRANSACTION AND PAY FOR THE PROCESSING AND SERVICE FEES. AFTERWARDS, YOU WILL NEED TO DO THE SAME STEPS

FOR EVERY OTHER VOUCHER PURCHASED.

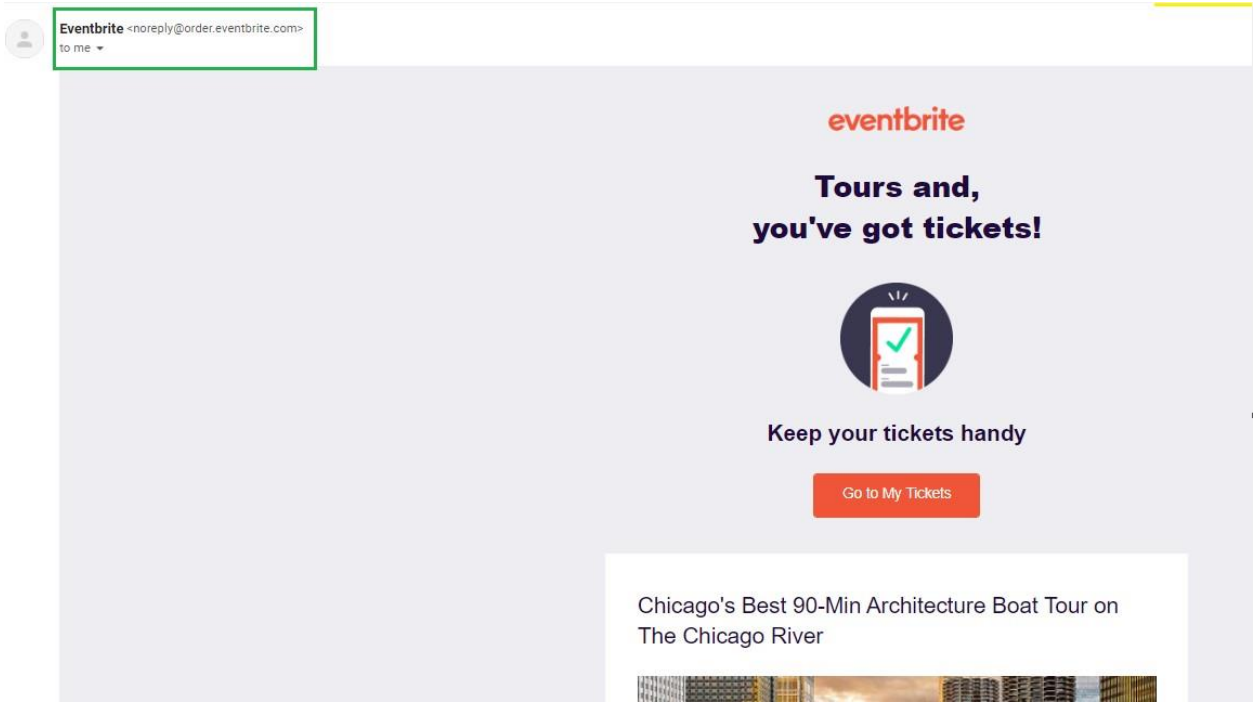
9. Fill out all the required info. Please make sure to enter the correct email address as the e-tickets will be sent to the address specified.



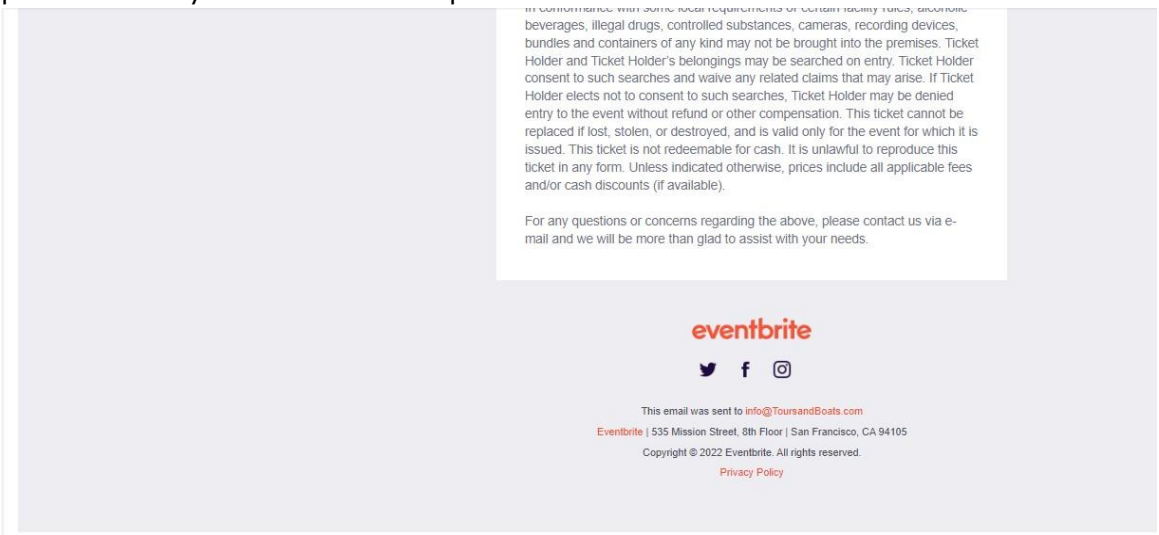
10. Complete the order by pressing **Place Order**.
Note: If you do NOT know your other guest's information, you may put the ticket buyer's information as a default.

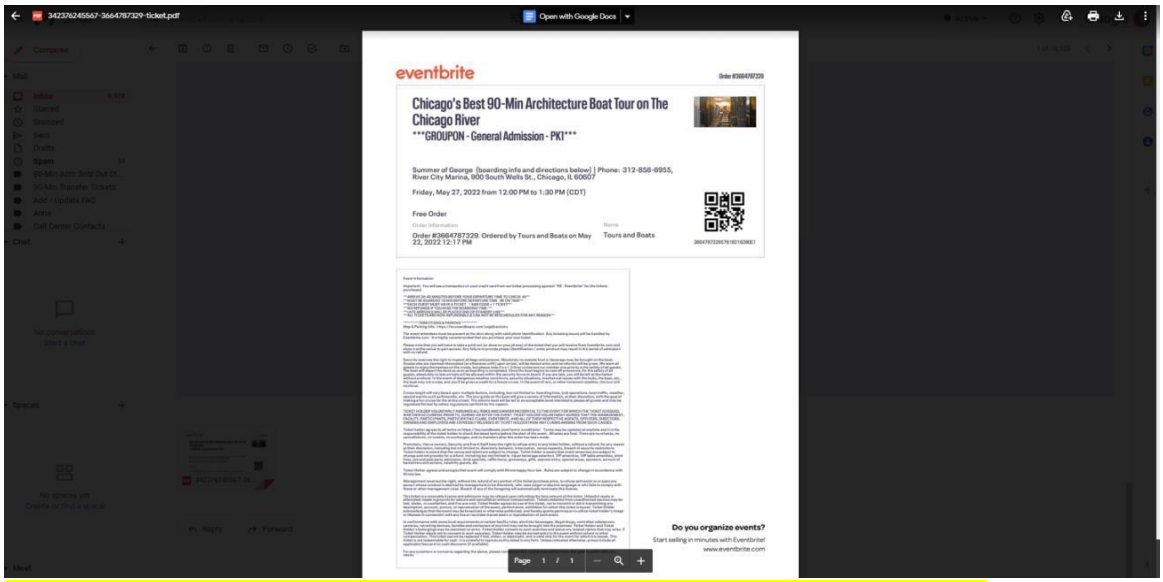


11. Your e-tickets will be emailed to you from **Eventbrite**.



12. At the end of the email, there will be a PDF which is the e-ticket. Please print or show your tickets on the phone.





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